

Conducting Critiques

Perspective: Critiques are about the future, not about the past.

Outcome: Get better, build relationships, look back, appreciate how things have gotten better over time already.

Process:

Two parts -

First, What happened?

Ask:

What were the conditions?

What actions did we take based on the conditions we saw?

What were the outcomes of the actions based on the conditions we saw?

Second, So what are we going to do about the what happened?

Ask:

What were the lessons learned and reinforced?

What are the action plans for each lesson learned and reinforced?

and finally.....Make an action plan !

Action plans can be shaped around the following three questions.... (Don't limit to three)

What should we start doing?

- 1.
- 2.
- 3.

What should we keep doing?

- 1.
- 2.
- 3.

What should we stop doing?

- 1.
- 2.
- 3.

Thanks for helping us get better at what we do.....